

Inner Health Consultancy, based at Steve Bikoplaats 181, 3065EEE Rotterdam, is responsible for the processing of personal data as shown in this privacy statement.

Contact information:

<https://catharinahamer.com/>

Steve Bikoplaats 181, 3065EE Rotterdam

0641989488

Catharina Hamer is the Data Protection Officer of Inner Health Consultancy.

She can be reached by info@catharinahamer.com

Personal data that we process:

Inner Health Consultancy processes your personal data because you use our services and/or because you provide this data to us yourself.

Below is an overview of the personal data we process:

- First and last name
- Gender
- Address details
- Phone number
- Email address

Special and/or sensitive personal data that we process:

Our website and/or service does not intend to collect data on website visitors under the age of 16. Unless they have permission from parents or guardians. However, we cannot verify that a visitor is over 16. We therefore advise parents to be involved in their children's online activities in order to prevent data about children being collected without parental consent. If you are satisfied that we have collected personal information about a minor without that consent, please contact us through info@catharinahamer.com, we will delete this information.

For what purpose and on the basis of which basis we process personal data:

Inner Health Consultancy processes your personal data for the following purposes:

- Handling your payment;
- Sending our newsletter;
- To be able to call or e-mail you if this is necessary to perform our services;
- Inform you about changes to our services and products.

Automated decision-making:

On the basis of automated processing, Inner Health Consultancy makes decisions about matters that can have (significant) consequences for individuals. These are decisions that are made by computer programs or systems, without a human being (for example, an employee of Inner Health Consultancy) in between.

Inner Health Consultancy uses the following computer program:

Perplex, a program which is basically designed for the mental health system.

How long we keep personal data:

Inner Health Consultancy does not store your personal data for longer than is strictly necessary in order to achieve the goals for which your data is collected. We use the following retention periods for the following (categories) of personal data:

The retention period of 10 years of personal data to know the name, address and reason of request for help that only serves in case the client contacts again for treatment.

Sharing personal data with third parties:

Inner Health Consultancy only provides to third parties and only if necessary for the implementation of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use:

Inner Health Consultancy does not use cookies or similar techniques.

To view, modify, or delete data:

You have the right to view, correct and/or have your personal data deleted. In addition, you have the right to revoke your possible consent for the data processing or to object to the processing of your personal data by our company and you have the right to data transferability. This means that you can submit a request to us to send the personal data that we have about you in a computer file to you or another organization you have mentioned.

If you wish to benefit from your right to object and/or the right to data transferability or have other questions/comments about the data processing, please send a specified request to info@catharinahamer.com.

To be sure that the request for access has been made by you, we ask you to send a copy of your ID accompanying your request. In this copy, black out your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Social Security number (BSN). This is to protect your privacy. Inner Health Consultancy will respond to your request as soon as possible, but at least within four weeks.

Inner Health Consultancy would also like to point out that you have the possibility to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data:

Inner Health Consultancy takes the protection of your data seriously and takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is not properly protected or there are indications of abuse, please contact our customer service or info@catharinahamer.com